

Item Analysis: 1. In what department are you currently employed?

Label	Value	Frequency	Percent	Valid Percent
ALLH	1	6	8.70	9.09
AEH	2	12	17.39	18.18
BIOL	3	8	11.59	12.12
BSS	4	4	5.80	6.06
BADM	5	8	11.59	12.12
EDUC	6	7	10.14	10.61
MAPS	7	14	20.29	21.21
NURS	8	7	10.14	10.61
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 2. Are you currently an active participant in a service, community or professional organization within the LSUA service region (Allen, Avoyelles, Catahoula, Concordia, Evangeline, Grant, LaSalle, Rapides, Vernon, Winn Parishes)?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	57	82.61	83.82
No	2	11	15.94	16.18
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 3. Are you aware that the Counseling Center offers services to faculty and staff?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	54	78.26	80.60
No	2	13	18.84	19.40
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 4. Are you aware that ILLIAD is available to you online for Interlibrary Loan?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	50	72.46	73.53
No	2	18	26.09	26.47
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 5. Are you aware that you can check the status of your requests from your ILLIAD account?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	36	52.17	52.94
No	2	32	46.38	47.06
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 6. Are you aware of the course-related library (information literacy) instruction offered by the library?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	59	85.51	86.76
No	2	9	13.04	13.24
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 7. Have you used course-related library (information literacy) instruction for at least one of your courses?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	31	44.93	45.59
No	2	37	53.62	54.41
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 8. Are you aware that the library has an online tutorial (LILT-LSUA Information Literacy Tutorial) that students can access using D2L?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	46	66.67	67.65
No	2	22	31.88	32.35
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 9. Are you aware of the duties of the University Police?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	52	75.36	76.47
No	2	16	23.19	23.53
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 10. Are you aware that the Testing Center will administer make-up exams?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	36	52.17	52.94
No	2	32	46.38	47.06
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 11. Are you aware that the Testing Center can administer online exams to as many as 15 people at one time?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	21	30.43	30.88
No	2	47	68.12	69.12
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 12. Have you ever used the services of the Testing Center?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	46	66.67	66.67
No	2	23	33.33	33.33
Total Valid		69	100.00	100.00

Item Analysis: 13. There is a sense of collegiality and community among faculty, staff and students at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	41	59.42	60.29
Disagree	2	10	14.49	14.71
Strongly Disagree	1	4	5.80	5.88
No Opinion	0	1	1.45	1.47
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 14. Faculty workloads (including teaching, advising, and committee work) are assigned according to Policy Statement 238.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	16	23.19	24.24
Agree	3	35	50.72	53.03
Disagree	2	7	10.14	10.61
Strongly Disagree	1	1	1.45	1.52
No Opinion	0	7	10.14	10.61
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 15. Compensation for faculty is assigned fairly (within budget limitations).

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	10	14.49	14.71
Agree	3	34	49.28	50.00
Disagree	2	14	20.29	20.59
Strongly Disagree	1	6	8.70	8.82
No Opinion	0	4	5.80	5.88
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 16. LSUA has orderly, effective, and consistent procedures for recruiting and appointing all full-time faculty.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	35	50.72	51.47
Disagree	2	11	15.94	16.18
Strongly Disagree	1	8	11.59	11.76
No Opinion	0	1	1.45	1.47
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 17. LSUA has orderly, effective, and consistent procedures for recruiting and appointing all part-time faculty.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	8	11.59	11.76
Agree	3	29	42.03	42.65
Disagree	2	10	14.49	14.71
Strongly Disagree	1	4	5.80	5.88
No Opinion	0	17	24.64	25.00
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 18. LSUA provides sufficient opportunities for faculty to pursue professional development activities.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	19	27.54	27.94
Agree	3	34	49.28	50.00
Disagree	2	9	13.04	13.24
Strongly Disagree	1	4	5.80	5.88
No Opinion	0	2	2.90	2.94
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 19. LSUA provides sufficient funds for faculty to pursue professional developmental activities.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	9	13.04	13.24
Agree	3	31	44.93	45.59
Disagree	2	20	28.99	29.41
Strongly Disagree	1	5	7.25	7.35
No Opinion	0	3	4.35	4.41
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 20. I am satisfied with the input faculty have to the governance and policies at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	29	42.03	42.65
Disagree	2	9	13.04	13.24
Strongly Disagree	1	11	15.94	16.18
No Opinion	0	6	8.70	8.82
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 21. LSUA administrators use faculty opinions and input in the decision-making process.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	32	46.38	47.06
Disagree	2	9	13.04	13.24
Strongly Disagree	1	6	8.70	8.82
No Opinion	0	8	11.59	11.76
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 22. The LSUA administration (Chancellor and Vice Chancellors) is concerned about the welfare and morale of the faculty.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	26	37.68	38.24
Agree	3	33	47.83	48.53
Disagree	2	2	2.90	2.94
Strongly Disagree	1	5	7.25	7.35
No Opinion	0	2	2.90	2.94
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 23. The Chancellor is accessible to faculty members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	38	55.07	56.72
Agree	3	24	34.78	35.82
Disagree	2	2	2.90	2.99
Strongly Disagree	1	1	1.45	1.49
No Opinion	0	2	2.90	2.99
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 24. The Vice Chancellor for Academic Affairs is accessible to faculty members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	33	47.83	48.53
Agree	3	28	40.58	41.18
Disagree	2	0	0.00	0.00
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	6	8.70	8.82
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 25. The Vice Chancellor for Finance and Administrative Services is accessible to faculty members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.06
Agree	3	30	43.48	44.12
Disagree	2	2	2.90	2.94
Strongly Disagree	1	2	2.90	2.94
No Opinion	0	19	27.54	27.94
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 26. The Chancellor is an effective leader.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	32	46.38	48.48
Agree	3	24	34.78	36.36
Disagree	2	3	4.35	4.55
Strongly Disagree	1	5	7.25	7.58
No Opinion	0	2	2.90	3.03
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 27. The Chancellor is effective in promoting the role of LSUA in the community.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	40	57.97	59.70
Agree	3	19	27.54	28.36
Disagree	2	3	4.35	4.48
Strongly Disagree	1	3	4.35	4.48
No Opinion	0	2	2.90	2.99
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 28. The physical environment (facilities, supplies, etc.) at LSUA is conducive to learning.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	8	11.59	12.12
Agree	3	34	49.28	51.52
Disagree	2	17	24.64	25.76
Strongly Disagree	1	7	10.14	10.61
No Opinion	0	0	0.00	0.00
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 29. The atmosphere at LSUA is conducive to learning.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	17	24.64	25.37
Agree	3	35	50.72	52.24
Disagree	2	10	14.49	14.93
Strongly Disagree	1	3	4.35	4.48
No Opinion	0	2	2.90	2.99
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 30. LSUA provides adequate financial support for experimentation with methods of instruction.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	6	8.70	8.96
Agree	3	25	36.23	37.31
Disagree	2	15	21.74	22.39
Strongly Disagree	1	3	4.35	4.48
No Opinion	0	18	26.09	26.87
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 31. LSUA provides support and encouragement for experimentation with methods of instruction.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	10	14.49	14.93
Agree	3	34	49.28	50.75
Disagree	2	10	14.49	14.93
Strongly Disagree	1	2	2.90	2.99
No Opinion	0	11	15.94	16.42
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 32. The Vice Chancellor for Academic Affairs provides effective communication to the faculty.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	35	50.72	50.72
Agree	3	25	36.23	36.23
Disagree	2	2	2.90	2.90
Strongly Disagree	1	1	1.45	1.45
No Opinion	0	6	8.70	8.70
Total Valid		69	100.00	100.00

Item Analysis: 33. The Vice Chancellor for Academic Affairs effectively advocates for the development of new programs appropriate to the baccalaureate mission of the University.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	28	40.58	41.18
Agree	3	24	34.78	35.29
Disagree	2	0	0.00	0.00
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	15	21.74	22.06
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 34. The Vice Chancellor for Academic Affairs provides effective leadership to the development of long-range planning in academic units.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	26	37.68	38.24
Agree	3	25	36.23	36.76
Disagree	2	1	1.45	1.47
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	15	21.74	22.06
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 35. The Vice Chancellor for Academic Affairs provides effective advocacy for the professional development of the faculty.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	22	31.88	32.35
Agree	3	28	40.58	41.18
Disagree	2	2	2.90	2.94
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	16	23.19	23.53
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 36. The Vice Chancellor for Academic Affairs provides an effective example of University leadership.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	30	43.48	44.12
Agree	3	27	39.13	39.71
Disagree	2	1	1.45	1.47
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	9	13.04	13.24
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 37. The Vice Chancellor for Academic Affairs manages the fiscal affairs of the academic programs in a manner which maximizes their impact on the programmatic development of the University.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	18	26.09	26.47
Agree	3	22	31.88	32.35
Disagree	2	0	0.00	0.00
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	27	39.13	39.71
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 38. I am satisfied with the services provided by Accounting Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	37	53.62	54.41
Disagree	2	4	5.80	5.88
Strongly Disagree	1	5	7.25	7.35
No Opinion	0	10	14.49	14.71
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 39. I am satisfied with the selection of supplies and merchandise available at the LSUA bookstore.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	10	14.49	14.93
Agree	3	33	47.83	49.25
Disagree	2	12	17.39	17.91
Strongly Disagree	1	3	4.35	4.48
No Opinion	0	9	13.04	13.43
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 40. The hours that the LSUA bookstore is open are sufficient to meet my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.06
Agree	3	45	65.22	66.18
Disagree	2	0	0.00	0.00
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	8	11.59	11.76
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 41. I am satisfied with the customer service (helpfulness of staff, waiting time, etc.) at the LSUA bookstore.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	41	59.42	60.29
Disagree	2	6	8.70	8.82
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	9	13.04	13.24
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 42. Overall, I am satisfied with the services provided by the LSUA Bookstore.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	10	14.49	14.71
Agree	3	45	65.22	66.18
Disagree	2	6	8.70	8.82
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	7	10.14	10.29
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 43. I am satisfied with the services provided by Copy and Duplicating.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	23	33.33	33.82
Agree	3	40	57.97	58.82
Disagree	2	3	4.35	4.41
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	2	2.90	2.94
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 44. I am satisfied with the variety of foods and beverages available at the LSUA cafeteria.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	30	43.48	44.12
Disagree	2	12	17.39	17.65
Strongly Disagree	1	7	10.14	10.29
No Opinion	0	6	8.70	8.82
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 45. I am satisfied with the service (helpfulness of staff, waiting time, etc.) at the LSUA cafeteria.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	14	20.29	20.90
Agree	3	36	52.17	53.73
Disagree	2	8	11.59	11.94
Strongly Disagree	1	4	5.80	5.97
No Opinion	0	5	7.25	7.46
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 46. The hours that the LSUA cafeteria is open are sufficient to meet my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	43	62.32	63.24
Disagree	2	6	8.70	8.82
Strongly Disagree	1	2	2.90	2.94
No Opinion	0	5	7.25	7.35
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 47. Overall, I am satisfied with the services provided by LSUA's Food Service.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	36	52.17	52.94
Disagree	2	11	15.94	16.18
Strongly Disagree	1	4	5.80	5.88
No Opinion	0	5	7.25	7.35
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 48. Overall, I am satisfied with the services provided by the LSUA Golf Course.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	7	10.14	10.45
Agree	3	4	5.80	5.97
Disagree	2	2	2.90	2.99
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	54	78.26	80.60
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 49. Overall, I am satisfied with vending on the LSUA campus.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	5	7.25	7.58
Agree	3	35	50.72	53.03
Disagree	2	9	13.04	13.64
Strongly Disagree	1	4	5.80	6.06
No Opinion	0	13	18.84	19.70
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 50. Overall, I am satisfied with the services provided by the LSUA Children's Center.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	11	15.94	16.42
Agree	3	6	8.70	8.96
Disagree	2	1	1.45	1.49
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	49	71.01	73.13
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 51. Overall, I am satisfied with the services provided by Auxiliary Enterprises.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	11	15.94	16.42
Agree	3	25	36.23	37.31
Disagree	2	2	2.90	2.99
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	29	42.03	43.28
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 52. Overall, I am satisfied with the services provided by the mailroom.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.91
Agree	3	35	50.72	52.24
Disagree	2	4	5.80	5.97
Strongly Disagree	1	1	1.45	1.49
No Opinion	0	15	21.74	22.39
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 53. I am satisfied with the services provided by the IET Services department.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	23	33.33	34.33
Agree	3	32	46.38	47.76
Disagree	2	3	4.35	4.48
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	9	13.04	13.43
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 54. I am satisfied with the quality of programs offered by Continuing Education.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	10	14.49	14.93
Agree	3	23	33.33	34.33
Disagree	2	6	8.70	8.96
Strongly Disagree	1	1	1.45	1.49
No Opinion	0	27	39.13	40.30
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 55. I am satisfied with the efficiency of the Continuing Education staff.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.40
Agree	3	20	28.99	29.85
Disagree	2	4	5.80	5.97
Strongly Disagree	1	2	2.90	2.99
No Opinion	0	28	40.58	41.79
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 56. I am satisfied with the quality of service provided by Continuing Education staff.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.70
Agree	3	17	24.64	25.76
Disagree	2	6	8.70	9.09
Strongly Disagree	1	1	1.45	1.52
No Opinion	0	29	42.03	43.94
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 57. I am satisfied with the services and support provided by Admissions.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.39
Agree	3	39	56.52	58.21
Disagree	2	2	2.90	2.99
Strongly Disagree	1	2	2.90	2.99
No Opinion	0	9	13.04	13.43
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 58. I am satisfied with the services and support provided by Student Records.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.39
Agree	3	42	60.87	62.69
Disagree	2	1	1.45	1.49
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	9	13.04	13.43
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 59. I have received sufficient training to use the LSUA student information system (Session A) effectively for registration and other student issues.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	18	26.09	27.27
Agree	3	38	55.07	57.58
Disagree	2	4	5.80	6.06
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	6	8.70	9.09
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 60. I am satisfied with the custodial services provided by Facility Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.91
Agree	3	34	49.28	50.75
Disagree	2	15	21.74	22.39
Strongly Disagree	1	3	4.35	4.48
No Opinion	0	3	4.35	4.48
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 61. I am satisfied with the cleanliness of the buildings at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	9	13.04	13.43
Agree	3	36	52.17	53.73
Disagree	2	15	21.74	22.39
Strongly Disagree	1	7	10.14	10.45
No Opinion	0	0	0.00	0.00
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 62. I am satisfied with the appearance of the grounds at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.39
Agree	3	45	65.22	67.16
Disagree	2	7	10.14	10.45
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	0	0.00	0.00
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 63. I am satisfied with the maintenance and repair services provided by Facility Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.39
Agree	3	41	59.42	61.19
Disagree	2	5	7.25	7.46
Strongly Disagree	1	2	2.90	2.99
No Opinion	0	4	5.80	5.97
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 64. Overall, I am satisfied with the services provided by Facility Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	11	15.94	16.42
Agree	3	45	65.22	67.16
Disagree	2	7	10.14	10.45
Strongly Disagree	1	1	1.45	1.49
No Opinion	0	3	4.35	4.48
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 65. I am satisfied with the services of the Office of the Vice Chancellor for Finance and Administrative Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	16	23.19	23.88
Agree	3	29	42.03	43.28
Disagree	2	3	4.35	4.48
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	19	27.54	28.36
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 66. I am satisfied with the services and level of efficiency provided by Human Resource Management.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.70
Agree	3	32	46.38	48.48
Disagree	2	11	15.94	16.67
Strongly Disagree	1	6	8.70	9.09
No Opinion	0	4	5.80	6.06
Total Valid		66	95.65	100.00
Total Missing	-1	3	4.35	
Total		69	100.00	

Item Analysis: 67. The staff of Institutional Research and Effectiveness are courteous and helpful when responding to requests for data, information, or advice.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	16	23.19	23.88
Agree	3	24	34.78	35.82
Disagree	2	4	5.80	5.97
Strongly Disagree	1	5	7.25	7.46
No Opinion	0	18	26.09	26.87
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 68. The staff of Institutional Research and Effectiveness are knowledgeable about university data, accreditation issues, and practices in institutional effectiveness.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	21	30.43	31.34
Agree	3	29	42.03	43.28
Disagree	2	3	4.35	4.48
Strongly Disagree	1	3	4.35	4.48
No Opinion	0	11	15.94	16.42
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 69. The hours that the LSUA library is open are sufficient to meet my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.06
Agree	3	44	63.77	64.71
Disagree	2	4	5.80	5.88
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	5	7.25	7.35
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 70. The interlibrary loan service available through LSUA library meets my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	16	23.19	23.53
Agree	3	35	50.72	51.47
Disagree	2	4	5.80	5.88
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	13	18.84	19.12
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 71. The library provides adequate information resources (books, periodicals, databases, etc.) to meet my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	18	26.09	26.47
Agree	3	41	59.42	60.29
Disagree	2	6	8.70	8.82
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	2	2.90	2.94
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 72. The librarian's presentation at a departmental meeting was helpful to me.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	14	20.29	20.59
Agree	3	37	53.62	54.41
Disagree	2	8	11.59	11.76
Strongly Disagree	1	2	2.90	2.94
No Opinion	0	7	10.14	10.29
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 73. I found that course-related library (information literacy) instruction enhanced student learning or improved the outcomes of a library assignment.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	29	42.03	42.65
Disagree	2	3	4.35	4.41
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	22	31.88	32.35
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 74. The e-mail messages to faculty from the library are useful.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	44	63.77	64.71
Disagree	2	7	10.14	10.29
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	4	5.80	5.88
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 75. The library's website is well organized.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	40	57.97	58.82
Disagree	2	4	5.80	5.88
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	11	15.94	16.18
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 76. I know how to access journal articles, reference materials, books, and library services from the library's website.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	13	18.84	19.12
Agree	3	45	65.22	66.18
Disagree	2	7	10.14	10.29
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	3	4.35	4.41
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 77. Using ILLIAD enhances my satisfaction with Interlibrary Loan.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	9	13.04	13.24
Agree	3	26	37.68	38.24
Disagree	2	2	2.90	2.94
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	30	43.48	44.12
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 78. Overall, I am satisfied with the services provided by the LSUA library.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	22	31.88	32.35
Agree	3	41	59.42	60.29
Disagree	2	3	4.35	4.41
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	1	1.45	1.47
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 79. The Procurement Services and Property Management staff is cooperative and courteous in response to questions regarding purchasing and general requests for information.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	7	10.14	10.29
Agree	3	26	37.68	38.24
Disagree	2	2	2.90	2.94
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	32	46.38	47.06
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 80. The Procurement Services and Property Management staff is prompt and efficient in placing orders for supplies and equipment.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	7	10.14	10.45
Agree	3	25	36.23	37.31
Disagree	2	2	2.90	2.99
Strongly Disagree	1	1	1.45	1.49
No Opinion	0	32	46.38	47.76
Total Valid		67	97.10	100.00
Total Missing	-1	2	2.90	
Total		69	100.00	

Item Analysis: 81. The Procurement Services and Property Management staff is knowledgeable about purchasing rules and regulations and the proper method for handling various types of purchases.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	7	10.14	10.29
Agree	3	25	36.23	36.76
Disagree	2	1	1.45	1.47
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	34	49.28	50.00
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 82. Overall, I am satisfied with the services provided by Procurement Services and Property Management.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	7	10.14	10.29
Agree	3	25	36.23	36.76
Disagree	2	2	2.90	2.94
Strongly Disagree	1	1	1.45	1.47
No Opinion	0	33	47.83	48.53
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 83. I am informed concerning the services offered through Student Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	12	17.39	17.65
Agree	3	37	53.62	54.41
Disagree	2	8	11.59	11.76
Strongly Disagree	1	2	2.90	2.94
No Opinion	0	9	13.04	13.24
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 84. Student Services personnel are helpful and supportive of faculty referrals and requests.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	19	27.54	27.94
Agree	3	31	44.93	45.59
Disagree	2	2	2.90	2.94
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	16	23.19	23.53
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 85. Overall, I am satisfied with the services and support provided by Student Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	15	21.74	22.06
Agree	3	36	52.17	52.94
Disagree	2	4	5.80	5.88
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	13	18.84	19.12
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 86. I am satisfied with the services provided by the University Police.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	24	34.78	35.29
Agree	3	40	57.97	58.82
Disagree	2	0	0.00	0.00
Strongly Disagree	1	0	0.00	0.00
No Opinion	0	4	5.80	5.88
Total Valid		68	98.55	100.00
Total Missing	-1	1	1.45	
Total		69	100.00	

Item Analysis: 1a. Over the 2004 - 2005 school year I received information from the university or state regarding grant or fellowship opportunities.

Label	Value	Frequency	Percent	Valid Percent
Yes	1	24	34.78	85.71
No	2	4	5.80	14.29
Total Valid		28	40.58	100.00
Total Missing	-1	41	59.42	
Total		69	100.00	

Item Analysis: 1b. Over the 2004 - 2005 school year I received support in the form of released time for specified activities.

Label	Value	Frequency	Percent	Valid Percent
Yes	1	14	20.29	50.00
No	2	14	20.29	50.00
Total Valid		28	40.58	100.00
Total Missing	-1	41	59.42	
Total		69	100.00	

Item Analysis: 1c. Over the 2004 - 2005 school year I received funds (i.e., travel funds) that I used for scholarly activity.

Label	Value	Frequency	Percent	Valid Percent
Yes	1	24	34.78	85.71
No	2	4	5.80	14.29
Total Valid		28	40.58	100.00
Total Missing	-1	41	59.42	
Total		69	100.00	

Item Analysis: 12a. Tests were handled in a confidential and professional manner.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	23	33.33	50.00
Agree	3	16	23.19	34.78
Disagree	2	3	4.35	6.52
Strongly Disagree	1	2	2.90	4.35
No Opinion	0	2	2.90	4.35
Total Valid		46	66.67	100.00
Total Missing	-1	23	33.33	
Total		69	100.00	

Item Analysis: 12b. Tests were returned as instructed.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	19	27.54	41.30
Agree	3	18	26.09	39.13
Disagree	2	6	8.70	13.04
Strongly Disagree	1	2	2.90	4.35
No Opinion	0	1	1.45	2.17
Total Valid		46	66.67	100.00
Total Missing	-1	23	33.33	
Total		69	100.00	

Item Analysis: 12c. The availability of testing services has helped in the facilitation of special testing situations.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	4	22	31.88	47.83
Agree	3	16	23.19	34.78
Disagree	2	2	2.90	4.35
Strongly Disagree	1	3	4.35	6.52
No Opinion	0	3	4.35	6.52
Total Valid		46	66.67	100.00
Total Missing	-1	23	33.33	
Total		69	100.00	