

**Item Analysis: 1. Indicate your sex.**

Label	Value	Frequency	Percent	Valid Percent
Male	1	328	23.79	23.82
Female	2	1049	76.07	76.18
Total Valid		1377	99.85	100.00
Total Missing	-1	2	0.15	
Total		1379	100.00	

**Item Analysis: 2. Indicate your race.**

Label	Value	Frequency	Percent	Valid Percent
African American	1	205	14.87	15.05
Asian	2	16	1.16	1.17
Hispanic	3	15	1.09	1.10
Native American	4	24	1.74	1.76
White	5	1075	77.96	78.93
Other	6	27	1.96	1.98
Total Valid		1362	98.77	100.00
Total Missing	-1	17	1.23	
Total		1379	100.00	

**Item Analysis: 3. In what department do you pick up your folder for registration?**

Label	Value	Frequency	Percent	Valid Percent
ALLH	1	146	10.59	10.70
AEH	2	136	9.86	9.96
BSS	3	97	7.03	7.11
BIOL	4	86	6.24	6.30
BADM	5	281	20.38	20.59
EDUC	6	184	13.34	13.48
MAPS	7	34	2.47	2.49
NURS	8	401	29.08	29.38
Total Valid		1365	98.98	100.00
Total Missing	-1	14	1.02	
Total		1379	100.00	

**Item Analysis: 4. How old are you?**

Label	Value	Frequency	Percent	Valid Percent
19 or less	1	253	18.35	18.43
20 - 21	2	256	18.56	18.65
22 - 24	3	248	17.98	18.06
25 +	4	616	44.67	44.87
Total Valid		1373	99.56	100.00
Total Missing	-1	6	0.44	
Total		1379	100.00	

**Item Analysis: 5. Which best describes your status? (If you are divorced or widowed, please choose one of the single options).**

Label	Value	Frequency	Percent	Valid Percent
M no children	1	112	8.12	8.18
M child under 18	2	308	22.34	22.50
M grown children	3	42	3.05	3.07
S no children	4	654	47.43	47.77
S child under 18	5	234	16.97	17.09
S grown children	6	19	1.38	1.39
Total Valid		1369	99.27	100.00
Total Missing	-1	10	0.73	
Total		1379	100.00	

**Item Analysis: 6. Where is your permanent address?**

Label	Value	Frequency	Percent	Valid Percent
Rapides	1	871	63.16	63.25
Surrounding parishes	2	436	31.62	31.66
Other parishes	3	64	4.64	4.65
Other state	4	3	0.22	0.22
Other country	5	3	0.22	0.22
Total Valid		1377	99.85	100.00
Total Missing	-1	2	0.15	
Total		1379	100.00	

**Item Analysis: 7. Which best describes your status at the beginning of this semester?**

Label	Value	Frequency	Percent	Valid Percent
Part-time	1	504	36.55	36.60
Full-time	2	873	63.31	63.40
Total Valid		1377	99.85	100.00
Total Missing	-1	2	0.15	
Total		1379	100.00	

**Item Analysis: 8. Indicate what time(s) of day you are enrolled in classes this semester.**

Label	Value	Frequency	Percent	Valid Percent
Days	1	813	58.96	59.30
Nights	2	158	11.46	11.52
Both	3	400	29.01	29.18
Total Valid		1371	99.42	100.00
Total Missing	-1	8	0.58	
Total		1379	100.00	

**Item Analysis: 9. How many hours are you employed per week?**

Label	Value	Frequency	Percent	Valid Percent
1 - 10	1	90	6.53	6.55
11 - 20	2	211	15.30	15.37
21 - 30	3	266	19.29	19.37
31 - 40	4	456	33.07	33.21
none	5	350	25.38	25.49
Total Valid		1373	99.56	100.00
Total Missing	-1	6	0.44	
Total		1379	100.00	

**Item Analysis: 10. Are you the first person in your immediate family (grandparents, parents, brothers or sisters) who has attended college?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	400	29.01	29.03
No	2	978	70.92	70.97
Total Valid		1378	99.93	100.00
Total Missing	-1	1	0.07	
Total		1379	100.00	

**Item Analysis: 11. Are you aware that Financial Aid and Scholarships offers two workshops, free of charge, in February, to assist students in filing the FASFA?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	690	50.04	50.18
No	2	685	49.67	49.82
Total Valid		1375	99.71	100.00
Total Missing	-1	4	0.29	
Total		1379	100.00	

**Item Analysis: 12. Are you aware of the peer tutoring services provided by Student Services?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1142	82.81	82.93
No	2	235	17.04	17.07
Total Valid		1377	99.85	100.00
Total Missing	-1	2	0.15	
Total		1379	100.00	

**Item Analysis: 13. Have you used the peer tutoring services provided by Student Services?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	201	14.58	14.60
No	2	1176	85.28	85.40
Total Valid		1377	99.85	100.00
Total Missing	-1	2	0.15	
Total		1379	100.00	

**Item Analysis: 14. Are you aware that Student Services holds a Job Fair each spring?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	960	69.62	69.72
No	2	417	30.24	30.28
Total Valid		1377	99.85	100.00
Total Missing	-1	2	0.15	
Total		1379	100.00	

**Item Analysis: 15. Are you aware of the academic, career and personal counseling services provided by Student Services?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	882	63.96	64.10
No	2	494	35.82	35.90
Total Valid		1376	99.78	100.00
Total Missing	-1	3	0.22	
Total		1379	100.00	

**Item Analysis: 16. Are you currently a member of any student organization at LSUA?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	291	21.10	21.16
No	2	1084	78.61	78.84
Total Valid		1375	99.71	100.00
Total Missing	-1	4	0.29	
Total		1379	100.00	

**Item Analysis: 17. Are you aware that LSUA has a Student Government Association?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1036	75.13	75.40
No	2	338	24.51	24.60
Total Valid		1374	99.64	100.00
Total Missing	-1	5	0.36	
Total		1379	100.00	

**Item Analysis: 18. Have you considered becoming an active member of the Student Government Association?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	130	9.43	9.46
No	2	1244	90.21	90.54
Total Valid		1374	99.64	100.00
Total Missing	-1	5	0.36	
Total		1379	100.00	

**Item Analysis: 19. Have you participated in at least one student activity during the fall or spring semester? (e.g. Organizational Fair, Mardi Gras parade, Intramural sports, Thanksgiving Feast, etc.)**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	436	31.62	31.71
No	2	939	68.09	68.29
Total Valid		1375	99.71	100.00
Total Missing	-1	4	0.29	
Total		1379	100.00	

**Item Analysis: 20. Have you participated in the intramural sports program at LSUA?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	74	5.37	5.38
No	2	1302	94.42	94.62
Total Valid		1376	99.78	100.00
Total Missing	-1	3	0.22	
Total		1379	100.00	

**Item Analysis: 21. Are you aware that content-specific software (e.g., science software, nursing software, etc.) is available in LSUA's student computer labs?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	783	56.78	56.99
No	2	591	42.86	43.01
Total Valid		1374	99.64	100.00
Total Missing	-1	5	0.36	
Total		1379	100.00	

**Item Analysis: 22. Are you aware that Internet access is available in all LSUA student computer labs?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1325	96.08	96.36
No	2	50	3.63	3.64
Total Valid		1375	99.71	100.00
Total Missing	-1	4	0.29	
Total		1379	100.00	

**Item Analysis: 23. Are you aware that LSUA has a computer lab (ETC lab) in the Electronic Resource Center?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1256	91.08	91.55
No	2	116	8.41	8.45
Total Valid		1372	99.49	100.00
Total Missing	-1	7	0.51	
Total		1379	100.00	

**Item Analysis: 24. Did you have a library assignment in any of your classes this year?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	804	58.30	58.47
No	2	571	41.41	41.53
Total Valid		1375	99.71	100.00
Total Missing	-1	4	0.29	
Total		1379	100.00	

**Item Analysis: 25. Has a librarian shown you how to use library materials, including online ones, in any of your classes this year?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	870	63.09	63.36
No	2	503	36.48	36.64
Total Valid		1373	99.56	100.00
Total Missing	-1	6	0.44	
Total		1379	100.00	

**Item Analysis: 26. Are you aware that Blackboard (internet course software) support is offered through the Educational Technology Center?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1145	83.03	83.39
No	2	228	16.53	16.61
Total Valid		1373	99.56	100.00
Total Missing	-1	6	0.44	
Total		1379	100.00	

**Item Analysis: 27. Are you aware that certain LSUA computer labs are staffed with student workers to assist you?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1114	80.78	81.14
No	2	259	18.78	18.86
Total Valid		1373	99.56	100.00
Total Missing	-1	6	0.44	
Total		1379	100.00	

**Item Analysis: 28. Are you aware that the library has an on-line tutorial (LILT - LSUA Information Literacy Tutorial) that you can reach through Blackboard?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	691	50.11	50.29
No	2	683	49.53	49.71
Total Valid		1374	99.64	100.00
Total Missing	-1	5	0.36	
Total		1379	100.00	

**Item Analysis: 29. Do you have access to the Internet at home?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1174	85.13	85.69
No	2	196	14.21	14.31
Total Valid		1370	99.35	100.00
Total Missing	-1	9	0.65	
Total		1379	100.00	

**Item Analysis: 30. Are you aware that each spring a new representative of LSUA is selected at the Ms. LSUA pageant?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	1087	78.83	79.11
No	2	287	20.81	20.89
Total Valid		1374	99.64	100.00
Total Missing	-1	5	0.36	
Total		1379	100.00	

**Item Analysis: 31. Have you ever attended an LSUA pageant?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	76	5.51	5.56
No	2	1289	93.47	94.36
3	3	1	0.07	0.07
Total Valid		1366	99.06	100.00
Total Missing	-1	13	0.94	
Total		1379	100.00	

**Item Analysis: 32. If sororities and fraternities were available on the LSUA campus, how likely would you be to join one?**

Label	Value	Frequency	Percent	Valid Percent
Very Likely	1	182	13.20	13.46
Somewhat Likely	2	255	18.49	18.86
Somewhat Unlikely	3	119	8.63	8.80
Very Unlikely	4	599	43.44	44.30
Don't Know	0	197	14.29	14.57
Total Valid		1352	98.04	100.00
Total Missing	-1	27	1.96	
Total		1379	100.00	

**Item Analysis: 33. I am satisfied with the role that students have in decision making at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	139	10.08	10.13
Agree	2	727	52.72	52.99
Disagree	3	188	13.63	13.70
Strongly Disagree	4	60	4.35	4.37
No Opinion	0	258	18.71	18.80
Total Valid		1372	99.49	100.00
Total Missing	-1	7	0.51	
Total		1379	100.00	

**Item Analysis: 34. I am satisfied with the service (helpfulness of staff, waiting time etc.) provided by Accounting Services.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	213	15.45	15.52
Agree	2	873	63.31	63.63
Disagree	3	127	9.21	9.26
Strongly Disagree	4	60	4.35	4.37
No Opinion	0	99	7.18	7.22
Total Valid		1372	99.49	100.00
Total Missing	-1	7	0.51	
Total		1379	100.00	

**Item Analysis: 35. The hours that Accounting Services is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	193	14.00	14.07
Agree	2	868	62.94	63.27
Disagree	3	122	8.85	8.89
Strongly Disagree	4	50	3.63	3.64
No Opinion	0	139	10.08	10.13
Total Valid		1372	99.49	100.00
Total Missing	-1	7	0.51	
Total		1379	100.00	

**Item Analysis: 36. I am satisfied with the service (helpfulness of staff, waiting time etc.) provided by Admissions and Records.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	235	17.04	17.12
Agree	2	942	68.31	68.61
Disagree	3	86	6.24	6.26
Strongly Disagree	4	33	2.39	2.40
No Opinion	0	77	5.58	5.61
Total Valid		1373	99.56	100.00
Total Missing	-1	6	0.44	
Total		1379	100.00	

**Item Analysis: 37. The hours that Admissions and Records is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	208	15.08	15.17
Agree	2	924	67.01	67.40
Disagree	3	96	6.96	7.00
Strongly Disagree	4	36	2.61	2.63
No Opinion	0	107	7.76	7.80
Total Valid		1371	99.42	100.00
Total Missing	-1	8	0.58	
Total		1379	100.00	

**Item Analysis: 38. I am satisfied with the selection of supplies and merchandise (other than textbooks) available at the LSUA bookstore.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	218	15.81	15.92
Agree	2	872	63.23	63.70
Disagree	3	127	9.21	9.28
Strongly Disagree	4	63	4.57	4.60
No Opinion	0	89	6.45	6.50
Total Valid		1369	99.27	100.00
Total Missing	-1	10	0.73	
Total		1379	100.00	

**Item Analysis: 39. The hours that the LSUA bookstore is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	216	15.66	15.74
Agree	2	935	67.80	68.15
Disagree	3	109	7.90	7.94
Strongly Disagree	4	48	3.48	3.50
No Opinion	0	64	4.64	4.66
Total Valid		1372	99.49	100.00
Total Missing	-1	7	0.51	
Total		1379	100.00	

**Item Analysis: 40. I am satisfied with the customer service (helpfulness of staff, waiting time, etc.) at the LSUA bookstore.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	245	17.77	17.88
Agree	2	885	64.18	64.60
Disagree	3	115	8.34	8.39
Strongly Disagree	4	73	5.29	5.33
No Opinion	0	52	3.77	3.80
Total Valid		1370	99.35	100.00
Total Missing	-1	9	0.65	
Total		1379	100.00	

**Item Analysis: 41. Overall, I am satisfied with the services provided by the LSUA Bookstore.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	240	17.40	17.49
Agree	2	919	66.64	66.98
Disagree	3	97	7.03	7.07
Strongly Disagree	4	61	4.42	4.45
No Opinion	0	55	3.99	4.01
Total Valid		1372	99.49	100.00
Total Missing	-1	7	0.51	
Total		1379	100.00	

**Item Analysis: 42. I am satisfied with the variety of foods and beverages available at the LSUA cafeteria.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	206	14.94	15.04
Agree	2	681	49.38	49.71
Disagree	3	142	10.30	10.36
Strongly Disagree	4	91	6.60	6.64
No Opinion	0	250	18.13	18.25
Total Valid		1370	99.35	100.00
Total Missing	-1	9	0.65	
Total		1379	100.00	

**Item Analysis: 43. I am satisfied with the service (helpfulness of staff, waiting time etc.) at the LSUA cafeteria.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	231	16.75	16.85
Agree	2	722	52.36	52.66
Disagree	3	102	7.40	7.44
Strongly Disagree	4	63	4.57	4.60
No Opinion	0	253	18.35	18.45
Total Valid		1371	99.42	100.00
Total Missing	-1	8	0.58	
Total		1379	100.00	

**Item Analysis: 44. The hours that the LSUA cafeteria is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	243	17.62	17.72
Agree	2	747	54.17	54.49
Disagree	3	86	6.24	6.27
Strongly Disagree	4	53	3.84	3.87
No Opinion	0	242	17.55	17.65
Total Valid		1371	99.42	100.00
Total Missing	-1	8	0.58	
Total		1379	100.00	

**Item Analysis: 45. Overall, I am satisfied with the services provided by LSUA's Food Service.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	234	16.97	17.08
Agree	2	731	53.01	53.36
Disagree	3	96	6.96	7.01
Strongly Disagree	4	53	3.84	3.87
No Opinion	0	256	18.56	18.69
Total Valid		1370	99.35	100.00
Total Missing	-1	9	0.65	
Total		1379	100.00	

**Item Analysis: 46. Overall, I am satisfied with the services provided by the LSUA Golf Course.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	92	6.67	6.75
Agree	2	344	24.95	25.24
Disagree	3	32	2.32	2.35
Strongly Disagree	4	32	2.32	2.35
No Opinion	0	863	62.58	63.32
Total Valid		1363	98.84	100.00
Total Missing	-1	16	1.16	
Total		1379	100.00	

**Item Analysis: 47. I am satisfied with the copiers available to students on campus.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	130	9.43	9.52
Agree	2	643	46.63	47.07
Disagree	3	203	14.72	14.86
Strongly Disagree	4	122	8.85	8.93
No Opinion	0	268	19.43	19.62
Total Valid		1366	99.06	100.00
Total Missing	-1	13	0.94	
Total		1379	100.00	

**Item Analysis: 48. Overall, I am satisfied with vending on the LSUA campus.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	152	11.02	11.13
Agree	2	837	60.70	61.27
Disagree	3	190	13.78	13.91
Strongly Disagree	4	77	5.58	5.64
No Opinion	0	110	7.98	8.05
Total Valid		1366	99.06	100.00
Total Missing	-1	13	0.94	
Total		1379	100.00	

**Item Analysis: 49. The Chancellor is an effective leader.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	234	16.97	17.16
Agree	2	600	43.51	43.99
Disagree	3	61	4.42	4.47
Strongly Disagree	4	29	2.10	2.13
No Opinion	0	440	31.91	32.26
Total Valid		1364	98.91	100.00
Total Missing	-1	15	1.09	
Total		1379	100.00	

**Item Analysis: 50. I am satisfied with the hardware (equipment) available in LSUA's student computer labs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	288	20.88	21.07
Agree	2	874	63.38	63.94
Disagree	3	27	1.96	1.98
Strongly Disagree	4	14	1.02	1.02
No Opinion	0	164	11.89	12.00
Total Valid		1367	99.13	100.00
Total Missing	-1	12	0.87	
Total		1379	100.00	

**Item Analysis: 51. I am satisfied with the software available in LSUA's student computer labs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	280	20.30	20.48
Agree	2	848	61.49	62.03
Disagree	3	38	2.76	2.78
Strongly Disagree	4	12	0.87	0.88
No Opinion	0	189	13.71	13.83
Total Valid		1367	99.13	100.00
Total Missing	-1	12	0.87	
Total		1379	100.00	

**Item Analysis: 52. I am satisfied with the educational technology services provided to students.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	260	18.85	19.02
Agree	2	846	61.35	61.89
Disagree	3	40	2.90	2.93
Strongly Disagree	4	11	0.80	0.80
No Opinion	0	210	15.23	15.36
Total Valid		1367	99.13	100.00
Total Missing	-1	12	0.87	
Total		1379	100.00	

**Item Analysis: 53. The hours that the ETC lab (in the Electronic Resource Center) is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	259	18.78	18.95
Agree	2	792	57.43	57.94
Disagree	3	43	3.12	3.15
Strongly Disagree	4	17	1.23	1.24
No Opinion	0	256	18.56	18.73
Total Valid		1367	99.13	100.00
Total Missing	-1	12	0.87	
Total		1379	100.00	

**Item Analysis: 54. I am satisfied with the ease of use and amount of information available on the LSUA website.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	266	19.29	19.46
Agree	2	922	66.86	67.45
Disagree	3	74	5.37	5.41
Strongly Disagree	4	29	2.10	2.12
No Opinion	0	76	5.51	5.56
Total Valid		1367	99.13	100.00
Total Missing	-1	12	0.87	
Total		1379	100.00	

**Item Analysis: 55. The equipment in the LSUA student computer labs functions properly.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	266	19.29	19.49
Agree	2	880	63.81	64.47
Disagree	3	46	3.34	3.37
Strongly Disagree	4	18	1.31	1.32
No Opinion	0	155	11.24	11.36
Total Valid		1365	98.98	100.00
Total Missing	-1	14	1.02	
Total		1379	100.00	

**Item Analysis: 56. As a transfer student, I am/was satisfied with the amount of time it took for Admissions to complete the evaluation of my transfer courses.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	104	7.54	7.71
Agree	2	392	28.43	29.06
Disagree	3	70	5.08	5.19
Strongly Disagree	4	47	3.41	3.48
No Opinion	0	736	53.37	54.56
Total Valid		1349	97.82	100.00
Total Missing	-1	30	2.18	
Total		1379	100.00	

**Item Analysis: 57. I am satisfied with the services of the office of the Vice Chancellor for Finance and Administrative Services.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	156	11.31	11.50
Agree	2	620	44.96	45.69
Disagree	3	74	5.37	5.45
Strongly Disagree	4	36	2.61	2.65
No Opinion	0	471	34.16	34.71
Total Valid		1357	98.40	100.00
Total Missing	-1	22	1.60	
Total		1379	100.00	

**Item Analysis: 58. The hours that the LSUA library is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	286	20.74	20.94
Agree	2	847	61.42	62.01
Disagree	3	64	4.64	4.69
Strongly Disagree	4	25	1.81	1.83
No Opinion	0	144	10.44	10.54
Total Valid		1366	99.06	100.00
Total Missing	-1	13	0.94	
Total		1379	100.00	

**Item Analysis: 59. The interlibrary loan service available through the LSUA library meets my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	136	9.86	10.00
Agree	2	504	36.55	37.06
Disagree	3	42	3.05	3.09
Strongly Disagree	4	16	1.16	1.18
No Opinion	0	662	48.01	48.68
Total Valid		1360	98.62	100.00
Total Missing	-1	19	1.38	
Total		1379	100.00	

**Item Analysis: 60. The library provides adequate information resources (books, periodicals, databases, etc.) to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	270	19.58	19.81
Agree	2	858	62.22	62.95
Disagree	3	59	4.28	4.33
Strongly Disagree	4	12	0.87	0.88
No Opinion	0	164	11.89	12.03
Total Valid		1363	98.84	100.00
Total Missing	-1	16	1.16	
Total		1379	100.00	

**Item Analysis: 61. The library's web pages are well organized.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	216	15.66	15.87
Agree	2	797	57.80	58.56
Disagree	3	48	3.48	3.53
Strongly Disagree	4	14	1.02	1.03
No Opinion	0	286	20.74	21.01
Total Valid		1361	98.69	100.00
Total Missing	-1	18	1.31	
Total		1379	100.00	

**Item Analysis: 62. I know how to access journal articles, reference materials, books, and library services from the library's website.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	214	15.52	15.77
Agree	2	754	54.68	55.56
Disagree	3	172	12.47	12.68
Strongly Disagree	4	33	2.39	2.43
No Opinion	0	184	13.34	13.56
Total Valid		1357	98.40	100.00
Total Missing	-1	22	1.60	
Total		1379	100.00	

**Item Analysis: 63. Overall, I am satisfied with the services provided by the LSUA library.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	277	20.09	20.40
Agree	2	885	64.18	65.17
Disagree	3	41	2.97	3.02
Strongly Disagree	4	11	0.80	0.81
No Opinion	0	144	10.44	10.60
Total Valid		1358	98.48	100.00
Total Missing	-1	21	1.52	
Total		1379	100.00	

**Item Analysis: 64. I am satisfied with the service (helpfulness of staff, waiting time etc.) in the Financial Aid and Scholarships office.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	195	14.14	14.37
Agree	2	686	49.75	50.55
Disagree	3	162	11.75	11.94
Strongly Disagree	4	145	10.51	10.69
No Opinion	0	169	12.26	12.45
Total Valid		1357	98.40	100.00
Total Missing	-1	22	1.60	
Total		1379	100.00	

**Item Analysis: 65. The hours that Financial Aid and Scholarships is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	205	14.87	15.07
Agree	2	773	56.06	56.84
Disagree	3	106	7.69	7.79
Strongly Disagree	4	85	6.16	6.25
No Opinion	0	191	13.85	14.04
Total Valid		1360	98.62	100.00
Total Missing	-1	19	1.38	
Total		1379	100.00	

**Item Analysis: 66. Overall, I am satisfied with the services provided by Financial Aid and Scholarships.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	203	14.72	14.94
Agree	2	678	49.17	49.89
Disagree	3	167	12.11	12.29
Strongly Disagree	4	130	9.43	9.57
No Opinion	0	181	13.13	13.32
Total Valid		1359	98.55	100.00
Total Missing	-1	20	1.45	
Total		1379	100.00	

**Item Analysis: 67. The hours that peer tutors are available are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	119	8.63	8.76
Agree	2	454	32.92	33.43
Disagree	3	63	4.57	4.64
Strongly Disagree	4	30	2.18	2.21
No Opinion	0	692	50.18	50.96
Total Valid		1358	98.48	100.00
Total Missing	-1	21	1.52	
Total		1379	100.00	

**Item Analysis: 68. The subjects for which peer tutors are available are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	119	8.63	8.79
Agree	2	449	32.56	33.16
Disagree	3	65	4.71	4.80
Strongly Disagree	4	31	2.25	2.29
No Opinion	0	690	50.04	50.96
Total Valid		1354	98.19	100.00
Total Missing	-1	25	1.81	
Total		1379	100.00	

**Item Analysis: 69. I am satisfied with the academic advising process at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	193	14.00	14.26
Agree	2	717	51.99	52.99
Disagree	3	158	11.46	11.68
Strongly Disagree	4	99	7.18	7.32
No Opinion	0	186	13.49	13.75
Total Valid		1353	98.11	100.00
Total Missing	-1	26	1.89	
Total		1379	100.00	

**Item Analysis: 70. The personnel in Student Services are helpful, courteous, and provide the information I need, or make an appropriate referral.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	188	13.63	13.88
Agree	2	719	52.14	53.10
Disagree	3	43	3.12	3.18
Strongly Disagree	4	28	2.03	2.07
No Opinion	0	376	27.27	27.77
Total Valid		1354	98.19	100.00
Total Missing	-1	25	1.81	
Total		1379	100.00	

**Item Analysis: 71. I am satisfied with the variety of student organizations available for students to join at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	139	10.08	10.23
Agree	2	640	46.41	47.09
Disagree	3	113	8.19	8.31
Strongly Disagree	4	61	4.42	4.49
No Opinion	0	406	29.44	29.87
Total Valid		1359	98.55	100.00
Total Missing	-1	20	1.45	
Total		1379	100.00	

**Item Analysis: 72. I am satisfied with the variety of campus activities available for students to participate in at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	135	9.79	9.91
Agree	2	630	45.69	46.26
Disagree	3	146	10.59	10.72
Strongly Disagree	4	68	4.93	4.99
No Opinion	0	383	27.77	28.12
Total Valid		1362	98.77	100.00
Total Missing	-1	17	1.23	
Total		1379	100.00	

**Item Analysis: 73. I am satisfied with the variety of intramural sports available for students to participate in at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	111	8.05	8.15
Agree	2	492	35.68	36.12
Disagree	3	126	9.14	9.25
Strongly Disagree	4	66	4.79	4.85
No Opinion	0	567	41.12	41.63
Total Valid		1362	98.77	100.00
Total Missing	-1	17	1.23	
Total		1379	100.00	

**Item Analysis: 74. I am satisfied with the student newspaper (Paper Tiger) at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	130	9.43	9.55
Agree	2	646	46.85	47.47
Disagree	3	108	7.83	7.94
Strongly Disagree	4	53	3.84	3.89
No Opinion	0	424	30.75	31.15
Total Valid		1361	98.69	100.00
Total Missing	-1	18	1.31	
Total		1379	100.00	

**Item Analysis: 75. I am satisfied with the career counseling services available to students at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	130	9.43	9.57
Agree	2	548	39.74	40.32
Disagree	3	86	6.24	6.33
Strongly Disagree	4	37	2.68	2.72
No Opinion	0	558	40.46	41.06
Total Valid		1359	98.55	100.00
Total Missing	-1	20	1.45	
Total		1379	100.00	

**Item Analysis: 76. I am satisfied with the job placement services available to students at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	105	7.61	7.73
Agree	2	453	32.85	33.33
Disagree	3	69	5.00	5.08
Strongly Disagree	4	46	3.34	3.38
No Opinion	0	686	49.75	50.48
Total Valid		1359	98.55	100.00
Total Missing	-1	20	1.45	
Total		1379	100.00	

**Item Analysis: 77. I am satisfied with the personal counseling services available to students at LSUA.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	138	10.01	10.21
Agree	2	473	34.30	34.99
Disagree	3	59	4.28	4.36
Strongly Disagree	4	36	2.61	2.66
No Opinion	0	646	46.85	47.78
Total Valid		1352	98.04	100.00
Total Missing	-1	27	1.96	
Total		1379	100.00	

**Item Analysis: 78. I am satisfied with the assistance available to students at LSUA in dealing with such issues as time management, test scores, study skills, note taking etc.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	130	9.43	9.58
Agree	2	554	40.17	40.83
Disagree	3	71	5.15	5.23
Strongly Disagree	4	44	3.19	3.24
No Opinion	0	558	40.46	41.12
Total Valid		1357	98.40	100.00
Total Missing	-1	22	1.60	
Total		1379	100.00	

**Item Analysis: 79. The hours that the LSUA Counseling Center is open are sufficient to meet my needs.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	130	9.43	9.58
Agree	2	525	38.07	38.69
Disagree	3	42	3.05	3.10
Strongly Disagree	4	28	2.03	2.06
No Opinion	0	632	45.83	46.57
Total Valid		1357	98.40	100.00
Total Missing	-1	22	1.60	
Total		1379	100.00	

**Item Analysis: 80. Overall, I am satisfied with the services provided by Student Services (career and personal counseling, peer tutoring, student activities).**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	151	10.95	11.12
Agree	2	606	43.94	44.62
Disagree	3	66	4.79	4.86
Strongly Disagree	4	32	2.32	2.36
No Opinion	0	503	36.48	37.04
Total Valid		1358	98.48	100.00
Total Missing	-1	21	1.52	
Total		1379	100.00	

**Item Analysis: 81. I have been made aware of the duties of the University Police through the LSUA Catalog, Student Handbook, etc.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	239	17.33	17.57
Agree	2	902	65.41	66.32
Disagree	3	64	4.64	4.71
Strongly Disagree	4	22	1.60	1.62
No Opinion	0	133	9.64	9.78
Total Valid		1360	98.62	100.00
Total Missing	-1	19	1.38	
Total		1379	100.00	

**Item Analysis: 82. I am satisfied with the services provided to students by the University Police.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	262	19.00	19.24
Agree	2	851	61.71	62.48
Disagree	3	68	4.93	4.99
Strongly Disagree	4	44	3.19	3.23
No Opinion	0	137	9.93	10.06
Total Valid		1362	98.77	100.00
Total Missing	-1	17	1.23	
Total		1379	100.00	

**Item Analysis: 83. I feel safe on the LSUA campus.**

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	486	35.24	35.76
Agree	2	798	57.87	58.72
Disagree	3	29	2.10	2.13
Strongly Disagree	4	20	1.45	1.47
No Opinion	0	26	1.89	1.91
Total Valid		1359	98.55	100.00
Total Missing	-1	20	1.45	
Total		1379	100.00	

**Item Analysis: 84. Are you interested in participating in recreational or competitive sports?**

Label	Value	Frequency	Percent	Valid Percent
Yes	1	431	31.25	31.64
No	2	931	67.51	68.36
Total Valid		1362	98.77	100.00
Total Missing	-1	17	1.23	
Total		1379	100.00	

Item Analysis: 85. If you answered "Yes" to the previous question, what recreational or competitive sports would you most like to participate in?

Label	Value	Frequency	Percent	Valid Percent
Men's Baseball	1	65	4.71	19.29
Men's Basketball	2	20	1.45	5.93
Men's Soccer	3	19	1.38	5.64
Men's Tennis	4	10	0.73	2.97
Men's Golf	5	17	1.23	5.04
Men's Cross Country	6	4	0.29	1.19
Women's Softball	7	111	8.05	32.94
Women's Basketball	8	27	1.96	8.01
Women's Soccer	9	17	1.23	5.04
Women's Tennis	10	28	2.03	8.31
Women's Golf	11	5	0.36	1.48
Women's Cross Country	12	14	1.02	4.15
Total Valid		337	24.44	100.00
Total Missing	-1	1042	75.56	
Total		1379	100.00	